

Emotional Intelligence In The Workplace

A **2 Day Intensive Course** that will harness your natural EI quotient.



"We are being judged by a new yardstick: not how smart we are or our expertise, but by our ability to handle ourselves and others."
- Goleman.

"Very good group, the instructors' style and his authenticity were excellent."
- Tony Gurr, IAT

To enquire about next course dates, please contact

Email Us: info@ismdubai.com

Call Us: +971(0) 4 457 3814



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achieve your goals*



ISM Training

ISM Training provides the most comprehensive range of learning and development solutions to meet the needs of individuals and companies. ISM Training helps clients achieve significant behaviour changes leading to improved productivity and increased competitive advantage in today's complex markets.

Emotional Intelligence Introduction

Emotional intelligence is the capacity to effectively recognize and manage emotion in ourselves and others.

Research has shown that 90% of leadership effectiveness is directly attributable to a person's emotional intelligence.

A recent study tracking over 160 high performing individuals revealed that EI is 200% more effective in contributing to performance excellence than intellect and expertise alone.

This 2 day intensive course covers the methods and practices required to harness your natural EI quotient.

"I've attended many courses throughout my career but this is the first time I have really learnt something that will make a difference to my business."

Steven Brown – CEO i-Segway

Purpose of this course

This program represents an opportunity to provide leaders with tools and strategies to increase their ability to manage themselves as well as manage the critical relationships that exist between themselves and the people around them.

On successful completion of the course attendees will be able to:-

- Define EQ and understand how it relates to personal and organisational success.
- Recognise and successfully manage emotions in yourself and others.
- Increase your ability to inspire productivity, positivity and innovation in others.
- Build and maintain an emotionally intelligent team.

Key areas covered

1 ▶ How to inspire employees to a higher level of performance.

2 ▶ Understanding the set of capabilities that distinguish outstanding people.

3 ▶ How to improve your entrepreneurial thinking & be adaptive to change.

4 ▶ How to become a more effective leader and better coach to your employees.

5 ▶ How to be confident in your ability to build new relationships.

6 ▶ How to encourage honest, candid feedback from your direct reports and peers.

7 ▶ How to develop entrepreneurial thinking.

8 ▶ How to make decisions focused on the desired consequence.

9 ▶ How to effectively deal with the setbacks.

10 ▶ How to be more focused on performance than your competitors.

11 ▶ Taking more Initiatives.

12 ▶ How to take on new tasks and build new relationships.

UNLEASH
THE
POWER
OF
EQ

Who should attend?

Leaders, managers, executives, supervisors, or indeed anyone wishing to broaden and improve their self-management and interpersonal skills.

Participants

The course will have a maximum of 18 people who will be selected based on the type of business they are in and their job role to ensure a thorough mix of industries, ideas and experience.



Course Leader : John Hill

John is a seasoned and multi disciplined business professional, with a background in blue chip sales, marketing, business development, and international sales, which includes a number of start-ups.

He has delivered significant success in delivering growth, equipping, motivating and managing both internal and external sales functions. A key focus on underlying revenues and profitability have underpinned success in a number of different challenging markets globally.

He is now a practitioner in coaching, training, stress management and psychological resilience both for individuals and organisations. That extends to performance coaching, solution focused coaching, problem focused coaching, all using a cognitive psychological approach.

John is currently completing a Diploma in Coaching Psychology and is a member of the International Society of Coaching Psychology.

*"Before you are a leader,
success is all about
growing yourself.*

*When you become a leader,
success is all about
growing others."*

-Jack Welch

COURSE REGISTRATION FORM

Emotional Intelligence in the Workplace



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Telephone: + 971 4 457 3814, Facsimile: + 971 4 457 3999 Email: info@ismdubai.com

01 CHOOSE YOUR PACKAGE

- 1 Delegate: 4,800 Dhs 2 Delegate: 9,120 Dhs 5% Discount
 3 Delegate: 12,960 Dhs 10% Discount 4 Delegate: 16,320 Dhs 15% Discount

Registration fees include expert tuition, comprehensive course documentation, workshop materials lunch & refreshments and your official ISM framed Certificate documentation, workshop materials lunch & refreshments and your official ISM framed Certificate

02 ATTENDEE DETAILS - Please complete in block capitals

No	Full Name	Job Title	Tel (inc country code)	E-mail
01				
02				
03				
04				
05				

03 COMPANY DETAILS - Please complete in block capitals

Organisation Name: Industry:
Address: Postcode:
Country: Email:
Tel: Fax:

Authorized Signature' (Mandatory):
Authorising Signature' Name:

By signing this form I have read and agreed to ISM's terms and conditions listed below

04 INVOICE CONTACT AND PAYMENT - If different from above

Note: Payment is required BEFORE the course date. Course details will be sent to you once payments are received.

Contact person for invoicing
Tel: Fax: Email

05 TERMS & CONDITIONS

ISM reserves the right to change dates, venues, topics and trainers due to unavoidable circumstances.

Cancellation: If you cannot attend personally, a substitute delegate is welcome to join this course in your place - for no extra charge. Should you (or a substitute) be unable to attend, we will promptly refund your fee less a service charge of 10%. As spaces are strictly limited, we regret that registration received less than 30 days before the start date of the course may incur a late booking surcharge of USD50

Condition: You must inform us in writing 30 days or more before the start date of this course. No refunds are possible for cancellations received less than 30 days, before this course. Instead you will be issued with a 50% Discount Training Voucher, which entitles you (or a nominated colleague) to attend a public course arranged by ISM

Submit Form

or please fax this form to + 971 4 457 3999
to receive your confirmation and delegate pack.

Find us in Social Media



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